

Cancellation Form

To cancel your policy, call us free on **0800 027 4645**. Lines are open Monday to Friday 8am to 6pm, Saturday 10am to 1pm. Calls may be monitored for quality and training purposes. Alternatively, you can complete the form below and either email it to web.sales@axa-assistance.co.uk or send it to AXA Partners UK & Ireland, Kilmartin N6 Retail Park, Athlone, Co. Westmeath, Ireland.

Your rights to cancel during the cooling off period

If, having bought your policy, you decide you do not want it, you may cancel the policy without penalty within the 'cooling off' period described below, and we'll refund any premium paid, as long as you haven't made any claims.

The 'cooling off' period is the (fourteen) 14 day period from receipt of your documentation or from the policy start date, whichever is later. You will not receive a refund of your premium if you have made a claim within the (fourteen) 14 days.

Your rights to cancel after the cooling off period

You are free to cancel your policy at any time, but if you cancel your policy after the cooling off period you won't receive a refund of any premium paid.

Title		Full name	
House number		Address	
		Postcode	
Email address			
Account number			

Sorry to see you go

So we can ensure that we offer the best possible service, please tell us the main reason you wish to cancel your policy (please tick one that best applies below).

- Too expensive
- Moved house
- I have another insurance policy that covers this risk
- Unhappy with service from AXA
- Unhappy with repair agent service
- Can't remember taking out the policy
- Other (please provide further detail)

If other, please specify:

Additional comments you wish to make:

I wish to cancel the above policy, and I understand that my cover will cease from the date the next Direct Debit was due.

Signature

Date (DD/MM/YY)

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