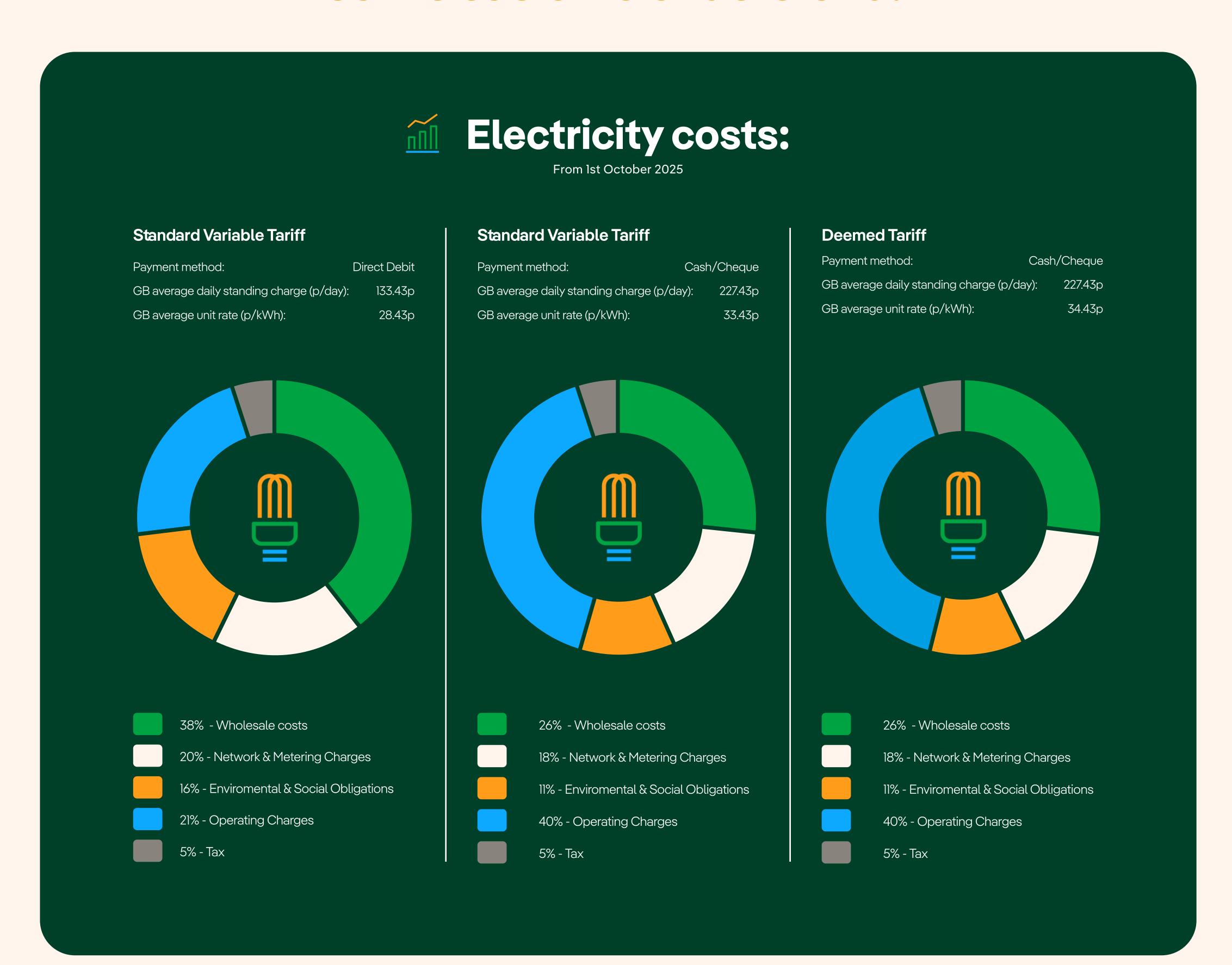
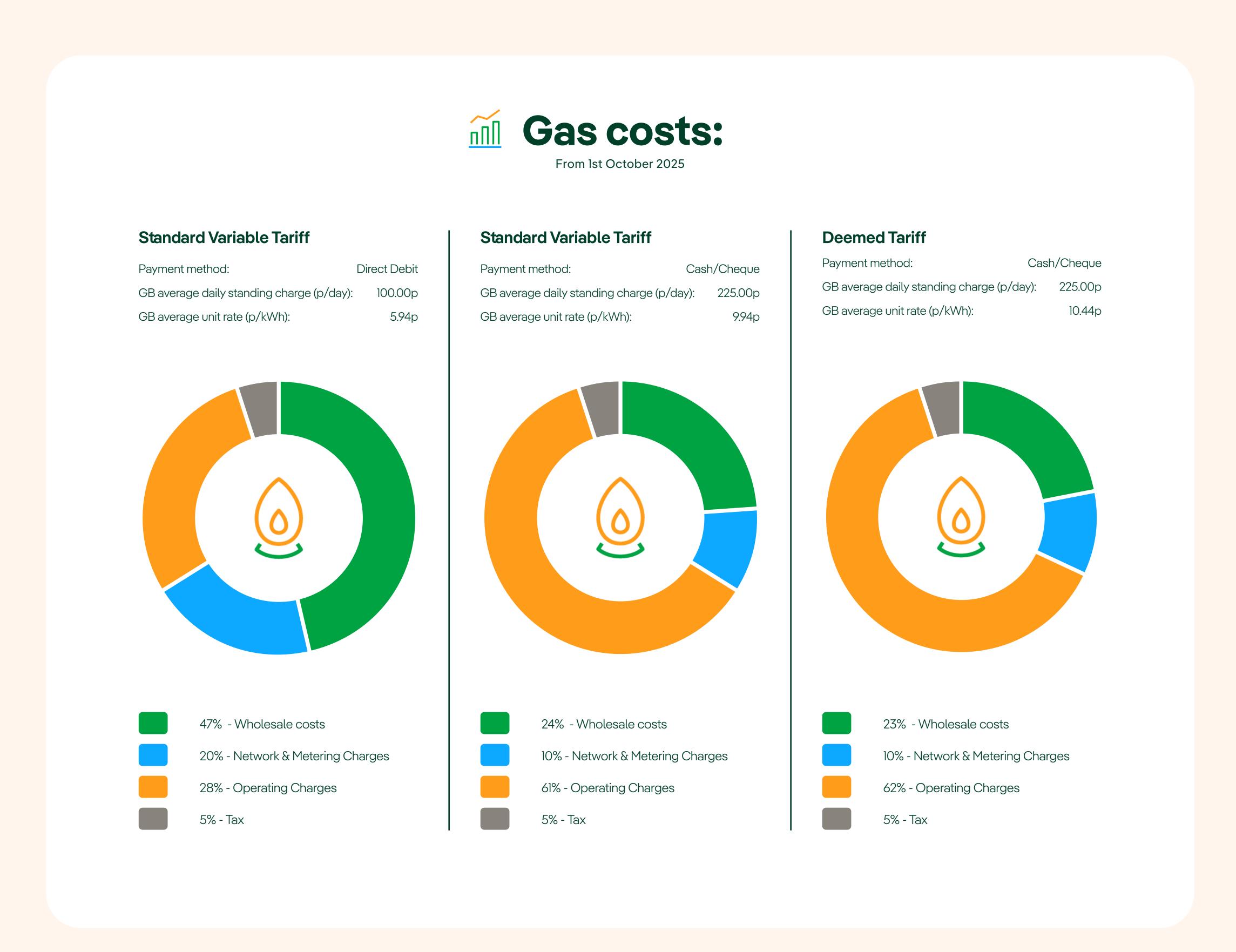




Let's break down your bill so it's easier to understand.*





Here's what these costs actually mean:

Environmental and social obligation costs Include costs covering government schemes and

levies to pay for different environmental initiatives, such as the Renewables Obligation (RO) and Contracts for Difference (CfD).

Network and metering charges

Include costs covering the operation and management of the gas and electricity networks, and metering costs. Examples include the connection charge, Transmission Network Use of System (TNUoS), Balancing Services Use of System (BSUoS) and Distribution Use of System (DUoS) charges.

Operating charges Cover the cost of purchasing the energy supplied

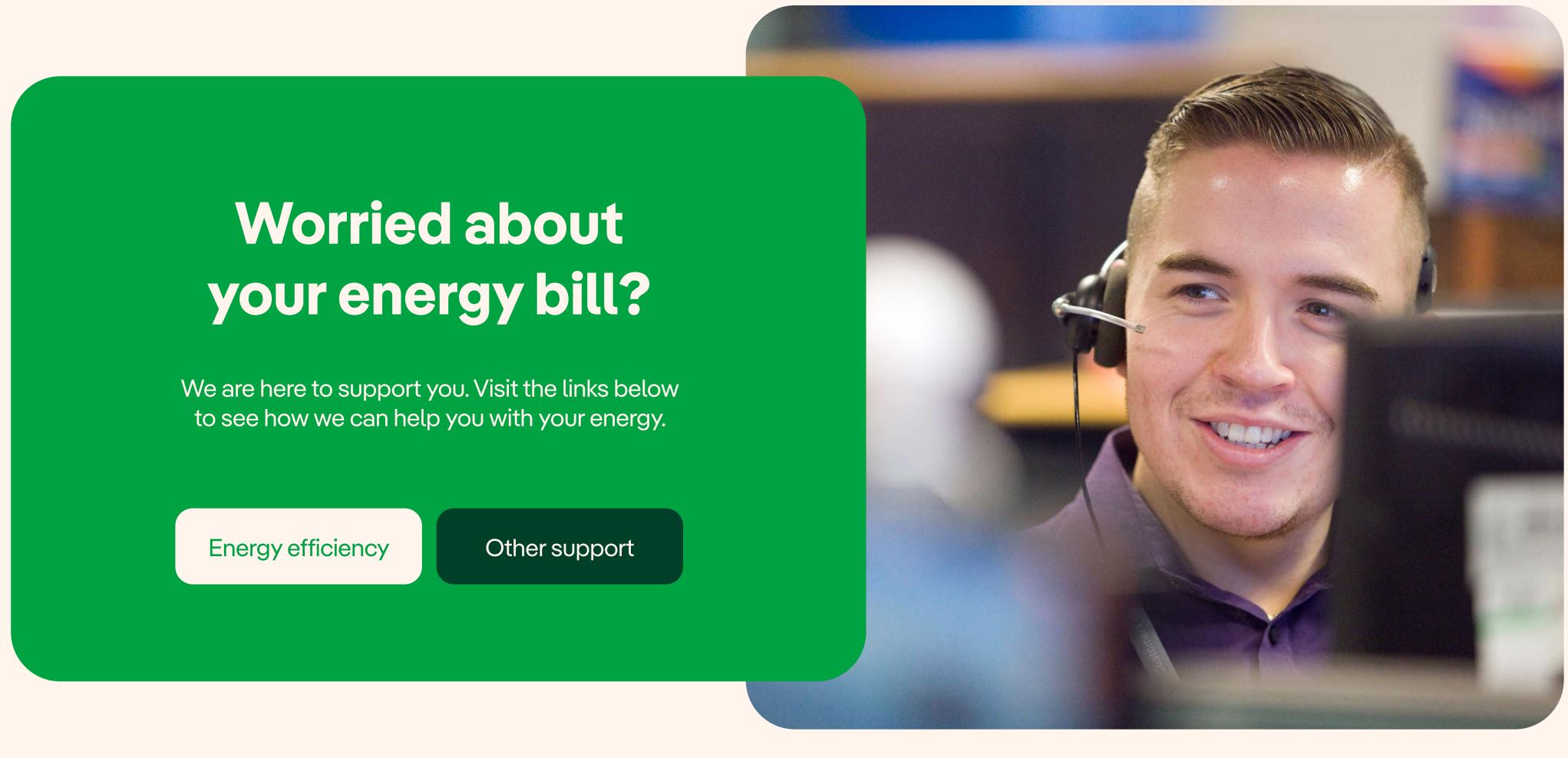
to you, as well as bad debt cost, risk premia and our operating costs.

% Tax

Includes VAT and Climate Change Levy (CCL), which are shown as separate charges on your bill.**

Wholesale costs Cover the actual cost of the gas and electricity

you have consumed throughout your billing period.



the VAT rate is 20% and the current Climate Change Levy of 0.775p/kWh is also applied. Taxes are calculated on each bill, so VAT and CCL rates may vary throughout the year.

* The annual bill breakdowns are based on an average ScottishPower customer across Great Britain, including VAT at 5%, no CCL and prices effective on the 1st of January 2025.