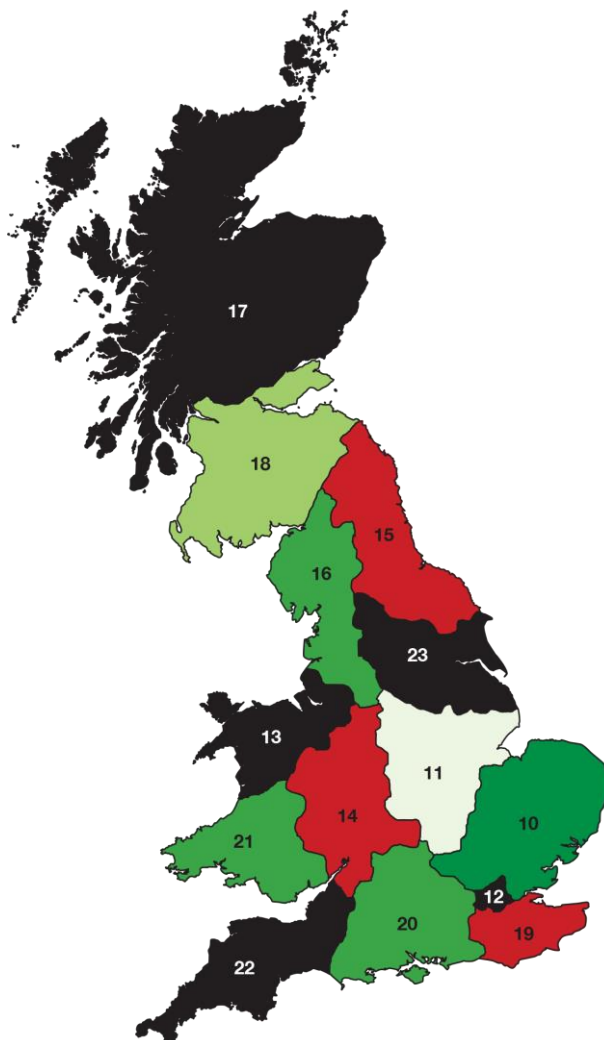


Understanding your supply area and meter types



SCOTTISHPOWER

See what supply area you are in by using the map below



AREA	AREA NAME
10	Eastern England
11	East Midlands
12	London
13	Merseyside & North Wales
14	West Midlands
15	North East England
16	North West
17	North Scotland
18	South Scotland
19	South East England
20	Southern England
21	South Wales
22	South West
23	Yorkshire

Your meter type

Your electricity prices include a Daily Standing Charge and one or more unit rates. Gas prices include a Daily Standing Charge and one unit rate. The most common type of electricity meter has a Daily Standing Charge and a single unit rate for all electricity used.

Our Two Rate Meter prices are best suited to customers who are currently supplied on Domestic Economy 7 Rate (Domestic Economy in Scottish Hydro Electric's area and White Meter No. 1 in ScottishPower's area).

We also have single rate prices available for customers with multi rate electricity meters. Please check your most recent electricity bill to see which meter type applies. Advice for customers is available free by calling 0800 634 5516 (lines open Monday – Thursday 8am – 9pm, Friday 8am – 8pm and Saturday 9am – 5pm).

Descriptions and Recommended Applications

ScottishPower area

These descriptions cover general principles. Actual prices are listed separately.

Domestic

This tariff has a Daily Standing Charge which applies regardless of usage and a single kWh rate for all electricity used. The Domestic tariff is intended for customers who make use of electricity for general domestic purposes only. It is also suitable for most customers who use direct acting electric heating (i.e. non-storage based systems).

White Meter No. 1 (WM1)

This tariff has a Daily Standing Charge which applies regardless of usage and two different kWh rates: these apply to all electricity used during Day and Night times respectively. 'Night' is formally defined as any period of 8.5 hours at ScottishPower's discretion between 22:00 and 08:30 GMT, but in practice should be one of the following:

- 23:00 to 07:30 GMT (i.e. 00:00 to 08:30 BST in summer)
- 23:45 to 08:15 Local Time (i.e. same clock time all year)
- 00:00 to 08:30 Local Time.
- 'Day' means at all other times.

WM1 is intended for customers who make substantial use of electricity at Night. Early morning use of lighting, heating and cooking is also likely to occur in the Night period, and other appliances such as washing machines and dishwashers can be deliberately operated at Night.

Prior to 1991 customers could choose WM1 for operation of storage heaters, which were normally arranged to only use electricity at Night. Customers who choose WM1 following its re-introduction in 2004 may not use it for storage heating. WM1 customers who did use storage heaters prior to this may continue to do so, but a better option would be to request a transfer to ScottishPower's ComfortPlus White Meter tariff (CPWM).

ComfortPlus White Meter (CPWM)

This tariff has a Daily Standing Charge which applies regardless of usage and three different kWh rates. These are the 'Day', 'Night' and 'Controlled Circuit' rates and are applied as follows:

- Day and Night rates apply to electricity used for general purposes, excluding storage space heating, during Day and Night times respectively.
- Night is formally defined as any period of 8.5 hours at ScottishPower's discretion between 22:00 and 08:30 Local Time, but in practice would normally be 00:00 to 08:30 Local Time.
- Day means at all other times
- The Controlled Circuit kWh price applies to electricity supplied via a separate controlled circuit to storage space heating. The controlled circuit operates in one of two ways according to customer's choice as described below

ComfortPlus White Meter with Weathercall Option

The Controlled Circuit is energised for periods having an aggregate daily duration between 0 and 14 hours chosen by ScottishPower on the basis of forecast weather conditions. The intention is that the customer should be able to leave all storage heaters switched on with their charge controllers set to maximum and obtain a substantially constant daily average indoor temperature in each heated room throughout the year. For this temperature to provide acceptable comfort conditions it is essential that the heating system is correctly sized. The Weathercall Option is therefore recommended for houses with correctly sized heating systems using high capacity storage heaters.

ComfortPlus White Meter without Weathercall

The Controlled Circuit is energised for two or more periods with an aggregate daily duration of 8.5 hours. The customer must control the storage heating manually by varying the setting of individual heaters' charge controllers. As an alternative, some form of automatic controller can be installed. CPWM without Weathercall is recommended for houses having partial or inadequately sized heating systems using high capacity storage heaters.

CPWM is intended for customers who use storage heating and make substantial use of electricity at Night. Early morning use of lighting, heating and cooking is also likely to occur in the Night period, and other appliances such as washing machines and dishwashers can be deliberately operated at Night. Storage water heating would normally be wired to take most or all energy at Night using either the water heating control incorporated in the metering equipment or some other time control system.

ComfortPlus Control (CPC)

This tariff has a Daily Standing Charge which applies regardless of usage and two different kWh rates. These are Heating kWh rate and the Other rate and are applied as follows: Heating rate applies to all electricity supplied by the heating meter and is made available on three circuits which operate as follows:

- a) The controlled circuit supplies storage space heating and is energised for periods having an aggregate daily duration between 0 and 14 hours chosen by ScottishPower on the basis of forecast weather conditions. The intention is that the customer should be able to leave all storage heaters switched on with their charge controllers set to maximum and obtain a substantially constant daily average indoor temperature in each heated room throughout the year. For this temperature to provide acceptable comfort conditions it is essential that the heating system is correctly sized.
- b) The storage water heating circuit supplies storage water heating and is energised for periods formally defined as being at ScottishPower's discretion totalling 4.5 hours per day, but in practice would normally be 04:00 to 08:30 Local Time.
- c) The direct space and water heating circuit supplies direct acting space and water heating and is energised 24 hours per day.

The "Other" rate applies to electricity used for all other purposes. This will include any space or water heating not supplied by the appropriate heating circuit.

Economy 2000

This tariff is intended for medium capacity storage boilers providing space heating or both space and water heating. The Economy 2000 supply is made available for periods at ScottishPower's discretion totalling 18 hours per day, but with the proviso that no interruption will exceed 2 hours. It is important, therefore, that the boiler stores sufficient energy to supply space (and possibly water) heating requirements for 2 hours. Direct acting boilers without storage capacity are not permitted to make use of Economy 2000.

Off-Peak C

This tariff was originally designed for medium capacity storage heating equipment that has now been obsolete for more than 20 years. Modern high capacity storage heating can always be operated more economically on CPWM or CPC. Some systems however, e.g. underfloor storage heating, require longer availability and Off-Peak C may be suitable. The Off-Peak C supply is made available for 24 hours per day on Saturday and Sunday and for periods at ScottishPower's discretion totalling 12 hours per day on Monday to Friday. Electricity for all other purposes must be taken on Domestic tariff and a combined Daily Standing Charge applies.

Economy 10

This tariff has a Daily Standing Charge which applies regardless of usage and two different kWh rates, 'Day/Peak' and 'Off Peak'. Economy 10 tariffs provide 10 hours of off peak heating split between afternoon, evening and night. Times are switched automatically, and it is common for the switching times to be locked to either GMT or BST when the meter is installed.

The structure of the 10 off peak hours is as follows:

- 3 hours in the afternoon
- 2 hours in the evening
- 5 hours over night

Evening Weekend Meters

This tariff works in a similar way to other tariffs that have one meter with two rates. One rate records all the electricity you use in the evening and at weekends, 'Off Peak', and the other records electricity used during the day on weekdays, 'Day/Peak'. The main difference is it's usually better for homes with gas or oil heating, rather than storage heaters, but it depends on your individual circumstances.

The off peak times depend on whether you live in Wales, England or Scotland. The weekend counts from Friday evening all the way through to Monday morning.

	Evenings	Friday - Monday
Wales	7.00pm - 7.00am	7.00pm - 7.00am
England	7.30pm - 7.30am	7.30pm - 7.30am
Scotland	7.30pm - 7.30am	7.30pm - 7.30am

ScottishPower area – Preserved Off-Peak Tariffs

Preserved tariffs are not available to new customers, but a customer with a preserved tariff may continue to use it. A transfer to a more modern tariff might be financially beneficial. It is important to note, however, that the heating equipment currently supplied on the off-peak tariff may not operate satisfactorily on a different tariff. More guidance on this is given below.

Off-Peak A

This tariff was originally designed for high capacity storage heating systems. The Off-Peak A supply is made available for 24 hours per day on Saturday and Sunday and for 8 hours at ScottishPower's discretion on Monday to Friday. Electricity for all other purposes must be taken on Domestic Tariff and a combined Daily Standing Charge applies.

Off-Peak D

This tariff was originally designed for low capacity storage heating equipment that has now been obsolete for more than 30 years. The Off-Peak D supply is made available for 24 hours per day on Saturday and Sunday and for periods at ScottishPower's discretion totalling 16 hours on Monday to Friday. Some systems, e.g. under-floor storage heating, require long daily availability and if such a heating system is retained there may not be any realistic alternative to Off-Peak D. An exception to this is where substantially improved insulation has been fitted to a property since the Off-Peak D heating system was designed: in these circumstances a transfer to Off-Peak C may be preferred. Off-Peak D was occasionally used to supply medium capacity storage boilers: in such cases a transfer to Economy 2000 may be preferred.

Off-Peak 2

This tariff was originally designed for low capacity storage heating equipment that has now been obsolete for more than 40 years. The Off-Peak 2 supply is made available for 24 hours per day on Saturday and Sunday and for periods at ScottishPower's discretion totalling 20 hours on Monday to Friday.

These details are correct at time of publication but may be varied or withdrawn without notice. These descriptions cover general principles. Actual prices charged vary from time to time, dependent on choice of payment method, and are listed separately.

Manweb area

Domestic 'S'

This tariff has a Daily Standing Charge, which applies regardless of usage and a single kWh rate for all electricity used. The Domestic tariff is intended for customers who make use of electricity for general domestic purposes only. It is also suitable for most customers who use direct acting electric heating (i.e. non-storage based systems).

Economy 7

This is a two-rate tariff and designed for customers who can make use of a period of off peak electricity during the night. Typically (but not exclusively) for customers with storage heating and/or electric water heating. Night is formally defined, as any continuous period of 7 hours at ScottishPower's discretion between the hours of 00:00 and 08:00, but in practice should be one of the following:

- 00:00 to 07:00 GMT (i.e. 01:00 to 08:00 BST in summer)
- 00:30 to 07:30 GMT (i.e. 01:30 to 08:30 BST in summer)
- 'Day' means at all other times.

Customers with old style mechanical timeswitches may experience variation from the above times depending on clock accuracy and settings. Economy 7 although principally designed for use with electrical heating can be to any customers benefit if they can transfer a reasonable percentage of their daily average consumption to the Night rate. Early morning use of lighting, heating and cooking is also likely to occur in the Night period and other appliances such as washing machines and dishwashers can be deliberately operated at Night. Storage water heating would normally be wired to take most or all energy at Night using either the water heating control incorporated in the metering equipment or some other time control system.

Economy 7 Plus Weathercall

This tariff has a Daily Standing Charge which applies regardless of usage and three different kWh rates. These are the 'Day', 'Night' and 'Controlled Circuit' rates and are applied as follows:

- Day and Night rates apply to electricity used for general purposes, excluding storage space heating, during Day and Night times respectively.
- Night is formally defined as any period of 7 hours at ScottishPower's discretion between 22:00 and 08:30 GMT, but in practice would normally be 00:30 to 07:30 Local Time.
- Day means at all other times
- The Controlled Circuit kWh price applies to all electricity supplied on two special circuits which operate as follows:
 - a) The storage space heating circuit supplies storage space heating and is energised for periods having an aggregate daily duration between 0 and 14 hours chosen by ScottishPower on the basis of forecast weather conditions. The intention is that the customer should be able to leave all storage heaters switched on with their charge controllers set to maximum and obtain a substantially constant daily average indoor temperature in each heated room throughout the year. For this temperature to provide acceptable comfort conditions it is essential that the heating system is correctly sized.
 - b) The storage water heating circuit supplies storage water heating and is energised for periods formally defined as being at ScottishPower's discretion totalling 4 hours per day, but in practice would normally be between 03:30 and 08:00 Local Time

Economy 7 Plus Weathercall is intended for customers who use storage heating and make substantial use of electricity at Night. Early morning use of lighting, heating and cooking is also likely to occur in the Night period, and other appliances such as washing machines and dishwashers can be deliberately operated at Night.

Economy 10

This tariff has a Daily Standing Charge which applies regardless of usage and two different kWh rates, 'Day/Peak' and 'Off Peak'. Economy 10 tariffs provide 10 hours of off peak heating split between afternoon, evening and night. Times are switched automatically, and it is common for the switching times to be locked to either GMT or BST when the meter is installed.

The structure of the 10 off peak hours is as follows:

- 3 hours in the afternoon
- 2 hours in the evening
- 5 hours over night

Evening Weekend Meters

This tariff works in a similar way to other tariffs that have one meter with two rates. One rate records all the electricity you use in the evening and at weekends, 'Off Peak', and the other records electricity used during the day on weekdays, 'Day/Peak'. The main difference is it's usually better for homes with gas or oil heating, rather than storage heaters, but it depends on your individual circumstances.

The off peak times depend on whether you live in Wales, England or Scotland. The weekend counts from Friday evening all the way through to Monday morning.

	Evenings	Friday - Monday
Wales	7.00pm - 7.00am	7.00pm - 7.00am
England	7.30pm - 7.30am	7.30pm - 7.30am
Scotland	7.30pm - 7.30am	7.30pm - 7.30am

TwinHeat

This tariff has a Daily Standing Charge, which applies regardless of usage. It is a two-rate tariff designed for customers who use electricity during the night and afternoon. This tariff provides 7 hours of off-peak electricity and 17 hours on-peak electricity in each 24 hour period. The off-peak period is split into two segments, the timings are dependent on which option is favoured by the customer.

TwinHeat A

Off-peak rate, 4 hours between 03:00 and 07:00 & 3 hours between 13:30 and 16:30.
On-peak means at all other times.

TwinHeat B

Off-peak rate, 4 hours between 21:00 and 01:00 & 3 hours between 12:00 and 15:00.
On-peak means at all other times.

Twinheat was principally designed for use with electric storage heating, enabling new and existing customers to benefit from two off-peak charging periods in each 24 hours. This allows storage heaters to charge more evenly whilst also allowing the customer to heat hot water on the off-peak rate. The choice of times is fixed for each option, the customer having to decide which regime is best suited to their requirements. Existing customers switching from Economy 7 would have no difficulty with off peak heating as the off peak circuits controlled via the teleswitch would continue to function in the same way as before. However customers who control heaters via a separate contactor or whose water heating is activated via a separate timeswitch would have to ensure these devices were adjusted to reflect the new time regime.

Option 14

This tariff has a Daily Standing Charge, which applies regardless of usage. It is a two-rate tariff designed for customers who use electricity during the night and afternoon and is designed specifically for use with electric storage heating. The customer is charged at two rates defined as off-peak and on-peak. This tariff provides 14 hours of off-peak electricity and 10 hours on-peak electricity in each 24 hour period. The off-peak period is split into two segments, one overnight and the other during the afternoon. At ScottishPower's discretion the times are defined as: 3 hours between 13:00 and 16:00 (GMT) 11 hours between 21:00 and 08:00 (GMT).

On-peak is defined as being at all other times.

The Tariff is controlled via meter equipment with an electronic timeswitch and should be consistent across all sites.

The tariff was designed specifically for use in conjunction with specially designed storage heaters equipped with half rated elements. The principle being that the heaters would charge for twice the normal period (compared with Economy 7) but with the half rated element would only consume the same number of units.

Under normal circumstances this tariff would only be made available to customers with the appropriate heating system designed for a 14 hour charge. In addition there are a small number of domestic customers with particularly high-energy requirements who may benefit from this tariff. Typically customers who have high underlying consumption (such as swimming pools) can benefit by maximising the use of such installations during the 14 hours of the off-peak rate.

Manweb area – Preserved Tariffs

The following tariffs are preserved and not available to new customers.

White Meter 8

This tariff has a Daily Standing Charge, which applies regardless of usage. It is a two-rate tariff similar to Economy 7 tariff but offers an 8 hr Night period. Night is formally defined, as any continuous period of 8 hours at ScottishPower's discretion between the hours of 23:00 and 08:00 (GMT). Day means at all other times.

Off-Peak A

For supplies of electricity at off-peak rates made available for approximately 10 hours at ScottishPower's discretion between 19:00 and 07:00 (GMT) and for a further 2 hours between 13:30 and 15:30 (GMT). On-peak means at all other times.

The off-peak rate applies for storage heating and water heating. There is a charge for each kWh unit supplied and also a Daily Standing Charge.

Off-Peak C

For supplies of electricity at off-peak rates made available for approximately 8 hours at ScottishPower's discretion between 22:00 and 09:30 (GMT). On-peak means at all other times.

The off-peak rate applies for storage heating and water heating. There is a charge for each kWh unit supplied and also a Daily Standing Charge.

Off-Peak D

For supplies of electricity at off peak rates made available for approximately 7hours or 8hours at night and 3hours during the day according to the following criteria:

Either (a) 8 hours 23:00 to 07:00 (GMT) or (b) 7 hours 01:30 to 08:30 (GMT)

And in addition either (c) 3 hours 13:30 to 16:30 (GMT) or (d) 3 hours split 11:30 to 13:00 (GMT) and 15:00 to 16:30 (GMT).

The off-peak rate applies for storage heating and water heating.

Off-Peak E

For supplies of electricity at off-peak rates made available for approximately 7 hours at ScottishPower's discretion between 22:00 and 09:30 (GMT).

The off-peak rate applies for storage heating and water heating.

These details are correct at time of publication but may be varied or withdrawn without notice. These descriptions cover general principles. Actual prices charged vary from time to time, dependent on choice of payment method, and are listed separately.