ScottishPower

Cap Tracker Dec 2027 v1

Terms & Conditions

1. For this Cap Tracker Dec 2027 v1 tariff ("Tariff"), your daily standing charge will be set and maintained at a level equivalent to £7.50 lower per annum per fuel than you would pay on our Standard tariff. Your unit rate[s] will be equal to the price you would pay on our Standard tariff. ScottishPower will change your Tariff prices in line with the price cap set by Ofgem for default tariffs ("Price Cap") until the end of the Tariff. This will occur on 1st January, 1st April, 1st July and 1st October or as often as Ofgem's Price Cap is amended and means that your Tariff prices may go up or down. You can find out more about the Price Cap at scottishpower.co.uk/tracker. Your initial Tariff prices can be reviewed in the "Your tariff information" section of your Tariff Confirmation Letter, and the Tariff prices applicable during the Tariff term can be reviewed on our website at scottishpower.co.uk/tariff-information-labels. ScottishPower will update your relevant Tariff Information Label on our website with the new prices as soon as possible after each update to the Tariff.
2. ScottishPower Limited pursues its activities in the United Kingdom through ScottishPower UK Plc, a company which owns and controls the following companies (hereinafter collectively referred to as the "ScottishPower Group"): ScottishPower Energy Networks Holdings Limited, which engages in the activities of transmission and distribution of electricity; ScottishPower Retail Holdings Limited, which engages in the activity of supplying energy to domestic and non-domestic customers; and ScottishPower Renewable Energy Limited, which engages in the activities of investing in and generating renewable energy. This Tariff is provided by ScottishPower Energy Retail Limited (hereinafter referred to as "ScottishPower", "us", "we" or "our"), a subsidiary of ScottishPower Retail Holdings Limited and a part of the ScottishPower Group.
3. The Tariff will be available until the date when the Tariff is withdrawn from sale by us.
4. This Tariff is available to new and existing ScottishPower customers who: (a) are aged 16 years or over; (b) contract to pay, and continue to pay, for the energy supply under the Tariff by monthly Direct Debit, quarterly Direct Debit, Monthly Bill, or online Debit Card; and (c) have an electricity meter that is a single, two or multi rate meter.
5. All applicants agree that all contact between the parties will be managed and facilitated through our online system or by email.
6. The Tariff ends on 31st December 2027 ("End Date") unless the actions or requirements of any governmental, statutory or licensing authority means that we need to change the End Date.
7. If you cancel your Tariff by switching to another energy supplier, and the transfer fully completes more than 49 days before the End Date, we will apply exit fees. The current exit fees are £50.00 per fuel. These exit fees will be amended if there is a change in the VAT treatment, or rate, at any time or times more than 49 days before the End Date by an amount equivalent to the applicable change in the VAT treatment or rate. These exit fees will not be applied if the Tariff is cancelled due to a home move. However, you have the freedom to move to an alternative ScottishPower tariff at any point without paying any exit fees.
8. We will write to you before the End Date to let you know what will happen next. Unless you choose another option, we will move you to another tariff on the same payment method. We will provide further details of this tariff and the impact to you in this communication. At the end of the Tariff, you will also have the option to cancel your contract with us without being required to pay exit fees.
9. The prices given in this leaflet are those you pay under your contract for your Tariff and replace any mains gas and/or electricity prices which you may currently pay.
10. The obligations on ScottishPower under the Tariff and these terms and conditions will not come into effect until we have been registered as the supplier of mains gas and/or electricity to the property.
11. If you leave the property to which this Tariff applies, you will not be able to transfer this current Tariff to another property. However, you will be entitled to apply for any ScottishPower tariff, for which you meet the eligibility criteria, that is available when you move property.
12. Any quote given to you for this Tariff is based on the information you have provided to us. If we become aware this is not accurate, we will advise you of the correct prices in writing.
13. If you pay by Direct Debit and fail to make a payment to us under this payment method when it is due, we shall be entitled to transfer you to an appropriate cash payment method on this Tariff. If you pay by another payment method and fail to make a payment to us under your payment method when it is due, we shall be entitled to transfer you to an appropriate cash payment method on our Standard tariff. To see how this

could affect you, please visit scottishpower.co.uk and review our current prices in the Gas and Electricity tariffs section. We will notify you of any changes to your payment method and prices should this be necessary.

14. These terms and conditions are in addition to the ScottishPower Gas and Electricity General Terms and Conditions for Domestic Customers, which can be accessed at scottishpower.co.uk/legal/terms-and-conditions.

Quote and Comparison Information

If you're currently on a fixed term tariff that's due to end in the next 12 months, we've used your current prices and the prices you would most likely be transferred onto when your current tariff ends to provide you with a comparison.