

1. The Promoter is ScottishPower Energy Retail Limited (“**the Promoter**”), which has its registered office at 320 St. Vincent Street, Glasgow, G2 5AD. These terms and conditions are binding on all applicants to the Promoter’s Customer Gift Card Reward Offer (“**Promotion**”).
2. The Promotion (as described in clause 5 below) is only open to applicants who: -
  - (i) are legal residents of the United Kingdom (excluding Northern Ireland) aged 18 years or over;
  - (ii) who are non-domestic customers and have authority to agree to enter an energy contract;
  - (iii) who are new customers to the Promoter for energy and apply for gas and/or electricity supply on a 03 or 04 profile class;
  - (iv) have a minimum annual consumption of over 5MWh for Electricity or over 10MWh for Gas supply;
  - (v) who take either a 2 or 3-year contract with ScottishPower;
  - (vi) apply for said gas and/or electricity supply taking place within the Promotion Period (as defined in clause 4 below);
  - (vii) apply for said gas and/or electricity supply using the phone number (0800 634 0044) outlined within the article;
  - (viii) pays for said gas and/or electricity supply by direct debit;
  - (ix) provides a live and valid email address; and
  - (x) are successfully accepted by ScottishPower having passed all necessary credit checks within fourteen (14) days of application.

Applicants who satisfy these criteria shall be known as “**Qualifying Entrants**”.

3. The following applicants will not be eligible for the Promotion:
  - (i) those who already have an energy account with the Promoter and wish to renew their contract or change their current tariff; and
  - (ii) those who have applied for an energy supply from the Promoter outside the Promotion Period and are awaiting confirmation of supply start date(s).
4. The promotion will run from the period from 18th May 2026 until 31st December 2026 (“**Promotion Period**”) and must be redeemed in accordance with the gift card partner’s terms and conditions (set out in clause 6 below).
5. The Promotion is: -
  - (i) where the Qualifying Entrant applies for gas supply and/or electricity supply from the Promoter using the phone number outlined within the article, and pays by direct debit payment method, the Promoter will provide the Qualifying Entrant with a gift card of a sum aligned to their consumption and as set out in the table at 5(ii) below; and
  - (ii) the gift card categories are:

Electricity supply 2 or 3 year contracts only	Gift card value
Band 1 (0-5k kWh)	£0
Band 2 (>5k-10k kWh)	£50
Band 3 (>10k-30k kWh)	£100
Band 4 (>30k-50k kWh)	£150
Band 5 (>50k kWh)	£200

Gas supply 2 or 3 year contracts only	Gift card value
Band 1 (0-10k kWh)	£0
Band 2 (>10k-20k kWh)	£50
Band 3 (>20k-40k kWh)	£100
Band 4 (>40k-73k kWh)	£150
Band 5 (>73k-146,500 kWh)	£200

6. Details of gift card – the gift card can be spent with multiple retailers in the UK and can be used in full or part payment for goods and/or services with participating retailers. Each gift card has an expiry date of up to 24 months. Each gift card can only be used for the value loaded. The Promoter accepts no responsibility or liability for the availability of retailers and/or goods and services offered by third party retailers, and redemption of the gift card will be subject to the individual retailer's terms and conditions as well the gift card partner's terms and conditions. Gift cards can only be used as stipulated by the gift card partner. Full details of where to spend and applicable restrictions are available here:
- [www.love2shop.co.uk](http://www.love2shop.co.uk)
7. Qualifying Entrants may only benefit from the terms of this Promotion on one occasion. Repeated applications for gas and/or electricity supply from the Promoter thereafter shall not result in any additional payments.
8. Where a Qualifying Entrant enters in to separate electricity and gas contracts with the Promoter then consumption of both fuels will apply.
9. Each Qualifying Entrant, upon satisfaction of these terms and conditions in full, shall receive a gift card for the relevant promotion element(s) applicable to their application within 7 working days of their acceptance by ScottishPower for gas and/or electricity supply, sent to the email address provided by the Qualifying Entrant on application.
10. The Promoter accepts no responsibility for any inaccurate email address information provided by the applicant which results in the gift card not being delivered in accordance with clause 9.
11. No cash or other alternative will be provided by the Promoter in substitution for the gift card.
12. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this gift card promotion, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel or amend the promotion or these terms and conditions, at any stage, but will always endeavour to minimise the effect to participants to avoid undue disappointment.
13. Qualifying Entrants agree that their personal information may be used by the Promoter for the purpose of conducting this promotion. The Promoter will hold and process all personal information provided in accordance with Scottish Power's privacy information notice available at <https://www.scottishpower.co.uk/legal/privacy-policy> The Promoter may disclose the entrant's personal information to the gift card partner to assist it in conducting the promotion. The gift card partner will only retain the entrant's personal information for the purposes of sending the gift card and will delete this information from their systems thereafter.
14. Full terms and conditions for our products which apply in addition to these terms and conditions are available at <https://www.scottishpower.co.uk/legal/termsandconditions/sme-terms--conditions> ("General Terms") Should the General Terms contradict or conflict with these terms and conditions, these terms and conditions will be deemed to apply and will override the General Terms.
15. If any of these clauses should be determined to be illegal, invalid, or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.
16. These terms and conditions are governed by the laws of Scotland. We will try to solve any disagreements quickly and efficiently, but if you are not happy with the way we deal with any disagreement you and we are not restricted from bringing court proceedings.
17. For enquiries contact our care line on **0345 058 0002**. Our contact centres are open Monday to Friday 9:00am until 5pm, excluding Bank Holidays.